

Results: Snow Removal

Survey Info - This survey was sent on behalf of the City of Plymouth to the FlashVote community for Plymouth, MN.

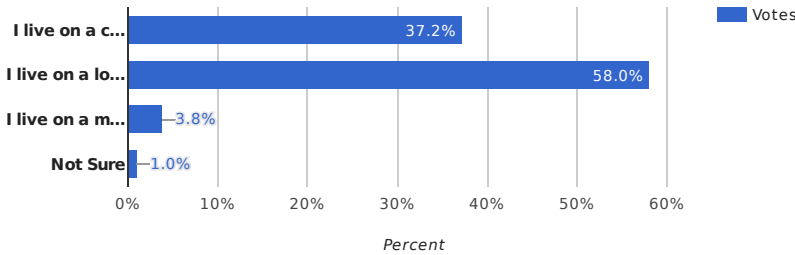
These FlashVote results are shared with local officials

<h2>585</h2> <p>Participants 449 of 530 initially invited (85%) Margin of error: ± 4%</p>	<p>Applied Filter: All Responses Participants for filter: 585</p>	<p>Response Time (ho...</p>	<p>Started: May 15, 2018 11:08am Ended: May 17, 2018 11:01am Target Participants: All Plymouth</p>
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Q1 If less than 2½ inches of snow falls, the City of Plymouth only plows major streets. If more than 2½ inches of snow falls, a snow emergency is declared and all city streets are plowed curb-to-curb including cul-de-sacs, which can take 8 to 10 hours.

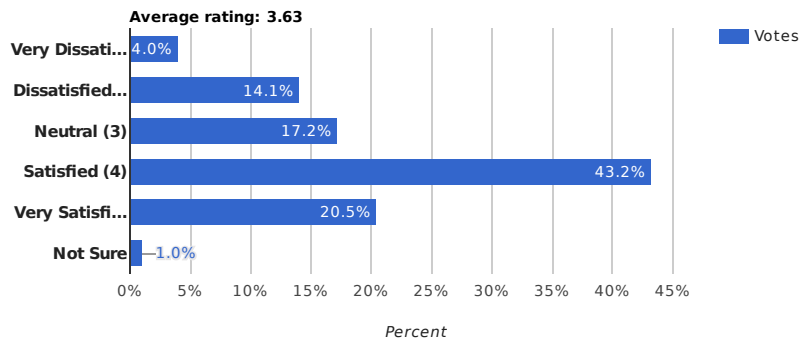
Which best describes where you live?
(581 responses)

Options	Votes (581)
I live on a cul-de-sac	37.2% (216)
I live on a local/residential street that is not a cul-de-sac	58.0% (337)
I live on a major street	3.8% (22)
Not Sure	1.0% (6)



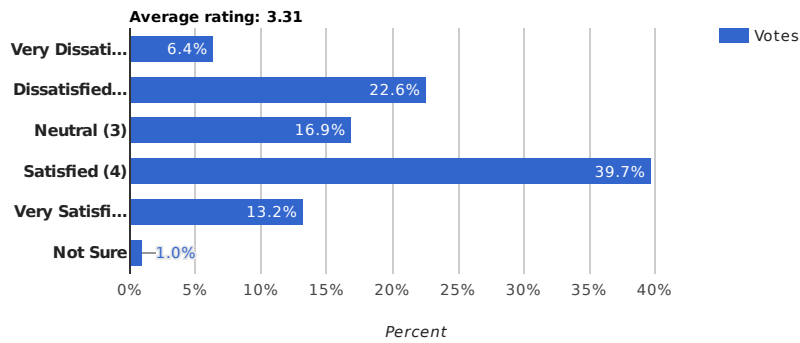
Q2 Please rate your satisfaction with the *timeliness of snow removal* in Plymouth as a whole this winter:
(576 responses)

Options	Votes (576)
Very Dissatisfied (1)	4.0% (23)
Dissatisfied (2)	14.1% (81)
Neutral (3)	17.2% (99)
Satisfied (4)	43.2% (249)
Very Satisfied (5)	20.5% (118)
Not Sure	1.0% (6)



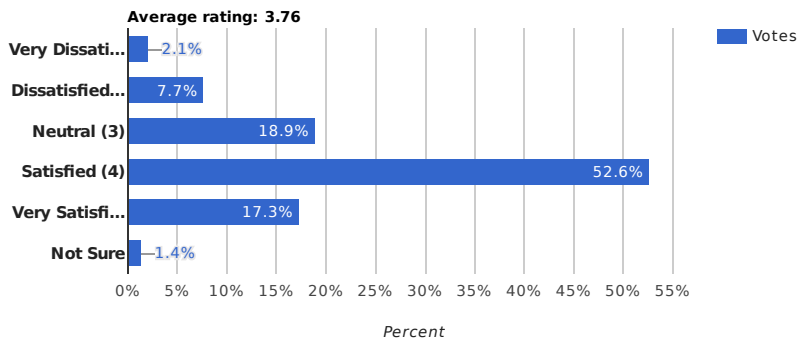
Q3 Please rate your overall satisfaction with snow removal in *your neighborhood* this winter:
(574 responses)

Options	Votes (574)
Very Dissatisfied (1)	6.4% (37)
Dissatisfied (2)	22.6% (130)
Neutral (3)	16.9% (97)
Satisfied (4)	39.7% (228)
Very Satisfied (5)	13.2% (76)
Not Sure	1.0% (6)



Q4 Please rate your overall satisfaction with snow removal in *Plymouth as a whole* this winter:
(572 responses)

Options	Votes (572)
Very Dissatisfied (1)	2.1% (12)
Dissatisfied (2)	7.7% (44)
Neutral (3)	18.9% (108)
Satisfied (4)	52.6% (301)
Very Satisfied (5)	17.3% (99)
Not Sure	1.4% (8)



Q5 Any other comments or suggestions about snow removal in Plymouth, including anything you would change?
(260 responses)



Unfiltered responses

The plow took up stretches of sod on some of the curves, also at entrance of CTY 9, plow took some chunks out of a tree trunk
By the time they start, the snow is packed down and they can't plow it. They always miss the side of the roads in our neighborhood so the streets become narrow. Medicine Lake Drive needs to be plowed every couple of hours when it snows or people simply can't drive on it. You can do better!
There was a lot of damage to the grass during the last storm.
I thought plows did a nice job this winter.
I know it's easier said than done, but I think most people could do without the backbreaking pile of snow at the end of the driveway after the snowplow goes by.
Overall, I think the public works dept does an excellent job. When the decision was made to fully plow streets, the plow came right around 6-7 a.m. Sometimes the main streets get mucked up when not plowed. This probably happens if there is 2.5-3 inches of snow.
Allow parking on the street overnight during non emergency snow removal times.
Communication for property owners that have property that lines walking paths. Our grass was way torn up during the last huge storm in April. This fall I'll be putting up markers that mark the end of the path and the beginning of the grass.
Deploing of roads should have been done after our last winter storm. The roads were uneven with snow/ice for days after.
The drivers are the best. Thank you!
Would it be possible to use the Alaskan Snowplow Mod to avoid burying residential driveways? http://geekologie.com/2018/02/alaskan-snowplow-mod-that-prevents-buryi.php
Seemed that the side streets took a very long time to get plowed. The last snow (early April) of 20+ inches took over 24 hours to plow out our street. We are about 2 blocks off 101, which was totally clear. If it had not been a weekend, I would have had trouble getting my car to drive through. I am a nurse, and getting to work is not a choice for me. I feel that the side streets still need to be plowed even when the snow is not done when the accumulation is going to be over 6 inches.
I live on 34th Ave N, which is a major residential street that has a lot of traffic. Sometimes it can get a bit backed up plowing wise, but that is okay because I am glad that Plymouth is prioritizing the major streets. I never had an issue with getting out of my street.
Snow plowing on the east side of Plymouth is much slower to be completed than on the west side (I have lived on both sides). In addition, after the last snow, we waited far too long for plowing on the main streets let alone our neighborhood. Our neighborhood only had every other street plowed within 24 hours. The other streets were not plowed at all. Ongoing, plows leave a good 4-6 feet from the curb unplowed. For those of us in our 60's, clearing that extra snow from the driveway and mailbox is difficult.
Plymouth does a great job, better than most other metro cities! My residential neighborhood was usually done around 4 am this winter--except on the really big snow events.
We live in a newer neighborhood in Plymouth. The streets are narrow. The snow plow has yet to plow our streets curb to curb. They severely shorten the already narrow streets.

<p>Plow and treat Schmidt Lake Road fully, not just the inner two lanes. This is a busy road and needs to be treated as such.</p>
<p>Snow removal was timely, but often damaging to our property - mailboxes hit, tire treads on our yard that borders the road, curb breakage, pine tree branch damage close to the sidewalk. Also, the sidewalks were impossible to clear after the plows pushed all of the street snow onto them, which makes it impossible to shovel and make clear for children as they head to the busses. There's a dead end (future road) on our street - I wonder if plows could use that for snow rather than making snowbanks along the road on the sidewalk side.</p>
<p>Sometimes the decision when to do the plowing made no sense to me. There were a couple times when the cities around us would be fine and Plymouth would still be a mess. This caused trouble with buses a few times as well.</p>
<p>After I get my driveway plowed some times city replows and fills driveway up.</p>
<p>For several years it has taken far too long for our residential streets to be plowed. We have had days where it has been difficult to get out to work (not even major snowfalls). We aren't sure if there is a disparity within the city, but it does seem like our older area of Plymouth is one of the last areas plowed.</p>
<p>Snow plow is so far from mailbox that I have to shovel a wedge out so mailman and newspaper person can deliver--it is really difficult because the snow plow mound is hard packed. Also snowplow always follows same route...we seem to be on side of street that always gets a huge mound at end of driveway--would be nice if the plow could occasionally plow the other way. Thank you!</p>
<p>The worst part is the pile of snow at the end of the driveway when the plow goes through. If you could figure out how to get rid of those you would have the thanks of the whole city. . . (and be miracle workers too). :) Thanks for doing a great job!</p>
<p>The drivers clearing out the cul-de-sac were horrible this year. In our cul-de-sac alone, my neighbor's yard was peeled back about 2-feet from the curb despite having it marked with stakes. My yard was peeled back about 1-foot despite having marker stakes as well. My other neighbor's mailbox was destroyed and they didn't even plow the street in front of my driveway. They left about 10-feet of snow from the end of my driveway into the street. It takes a special kind of incompetence to plow up grass and completely miss the street.</p>
<p>Besides the late April snowstorm, I felt like snow was removed in a very timely manner. Took a little longer in April...but frankly, I think we were all just pissed that we were still clearing snow at that point!</p>
<p>Okie got our grass pretty bad, I know this happens but was like 4 feet into our yard!</p>
<p>The intersection of Vicksburg and Highway 6 could use more melt and plow attention</p>
<p>We were stuck near Plymouth Parker's Lake. We could not move or vehicle because the snow was deep especially near the turnings.</p>
<p>Of course we'd all like to be the first to be plowed and living on a cul-de-sac, I know that I'm last. As far as the neighborhood goes, I do wish we could be plowed a little sooner. By the time the plows come around many people have driven over the snow making the streets compacted with snow. Sometimes that compacted snow doesn't fully go away until the end of the season. But really.... I have no major complaints! I think you're doing a good enough job and I know you can't make everyone happy!</p>
<p>Plow never seems to clear curb to curb width of street. We seem to get one pass generally down the center as opposed to two passes one on each side. This leads to gradually narrowing streets in winter, with snow piles high several feet out from curb.</p>
<p>Plows seem to tear up lawns much more than necessary. I live on a corner and my lawn always gets torn up. I can understand a little but some of this could be minimized if they'd just slow down a little. Also the way they plow around the corner, they end up leaving piles on the street in front of my house. Nobody could park there if they wanted to. And if the piles harden, one of these days a car is going to hit one and do damage to their car n</p>
<p>I think it would be helpful to residents to have the plows come through more than once when we have a major snow event. Waiting to plow the streets after 20 inches of snow makes it difficult to shovel the end of the driveway. We shoveled four times to keep up with the snowfall and make it easier on our backs.</p>
<p>Two issues I encountered this year: 1. In very long and heavy snowstorms, the neighborhoods were untouched until the very end which made travel very difficult. 2. When snow was removed but a lot left packed on the road, then the sun melted it to slush the next day, it would've been nice to plow it off the road before the overnight freeze turned it to a crunchy slippery mess. This happened a couple times on separate storms. Overall I understand how difficult it can be with the number of miles you have.</p>
<p>I realize that earlier snow removal would only raise our taxes and appreciate our city balancing the quick removal of snow with fiscal responsibility. Culdesac contractors could do a better job of remembering where storm water drains are located so that the our culdesac doesn't flood with melted snow. We usually have to clear the drain after the operator comes by our home. Thanks!</p>
<p>Make school roads a priority</p>
<p>Often times the plow truck will dump the snow right on our mailbox! Which we will then have to shovel out of the way! Also, our cul de sac is usually not completely cleared. We have to request for someone to come out and finish the job (I will say, the city is responsive when we call in, I just wish we didn't have to call in every time)</p>
<p>Was great all winter, but the last couple storms seemed to have more snow left. It melted quickly, but was treacherous for a few days.</p>
<p>I live in Lake Camelot Villas and the intersection of Cty Rd 47 and Yucca is always icy and cars can't always get out on to Cty Rd 47. Also, Wedgewood within Lake Camelot Villas is always very snow packed and icy particularly on the curve of Wedgewood where it heads northwest. Overall for the City, snow removal is good. Thank you for your service.</p>
<p>The plow driver(s) dump more snow into our driveway than any other driveway on our cul-de-sac. We assume that he/she does this because we are at the end of the plowing of the cul-de-sac before the driver drives back onto a main street. We have reported this to the city and explained that because we are elderly snow removal is hard for us. Nothing has changed since we reported it. We still get more snow plowed into our driveway than any other driveway on our cul-de-sac.</p>
<p>I live on a private street and am very unhappy with their snow removal, but I know the City of Plymouth has nothing to say about that. On other streets, esp. Orchid Lane - not our private street - seems to be very low in priority.</p>
<p>I live in Cimarron Ponds. City equipment/staff plow 10th and 12th Ave North and they contract with GroundsCare for the cul-de-sacs. Our HOA also contracts with GroundsCare for our driveways. It has been a wonderful marriage because it is coordinated. This year something seems to have</p>

changed a little, i.e. less plowing, sanding on 10th and 12th and themain entrances were difficult to navigate due to lack of plowing. Overall, however, things go well.

I drive from Plymouth to Downtown Mpls & my route takes me through New Hope, Crystal & Golden Valley so I have visibility to other cities plowing efforts. Plymouth BY FAR was the worst! I was constantly amazed at how horribly our streets were plowed (both residential & city). It was quiet obvious when you crossed the line into the next city bc the streets were much different then a few feet earlier. I travel down 36th all the way to HWY 100. There were several times where i could hardly drive on Zachary Ln & 36th was horrible! As soon as I crossed over 169 into New Hope, it was a whole different story. The roads were MUCH better. This is very frustrating. For a city that has so many residents, I don't understand what our taxes are paying for when our streets are much worse then our neighboring cities. For cul de sac snow removal- it is horrible! They come in & fly around so fast. I watched them almost hit several mail boxes and they destroyed my lawn eventhough we had the orange marker

In my neighborhood after a snow emergency that isn't really significant, sometimes the snow removal seems to only be down the middle of the street. This leaves a significant amount of snow left on the sides of the street that eventually get driven through by postal works, etc. The snow frequently freezes and can become hazardous.

I work from home so it doesn't cause me any issues, but I did find myself surprised a couple times at how much snow was in the streets during snowfalls that were larger than 2.5 inches. A couple times it appeared like there weren't even plows out and around and this was in the afternoon after a snowfall...at least in my area. We also had the corner of our yard and three sprinkler heads taken out during this last snowfall of the season.

Seemed like more than normal damage to residential lawns.

No complaints - roads are usable typically by the morning after a big snowfall.

We have lived in the city for 30 years. Seems timeliness of snow removal has deteriorated. When done it is done pretty well but we are often leaving for work without the streets cleared multiple hours after the snow has ceased. When we first moved in this was not the case.

Communication is key so we can time things like garbage cans, getting the ends of our own driveways cleared (before/after plows come by), etc.

After moving back to Plymouth from Minneapolis, we are grateful for such fast snow removal!

We live in a curve and the snow plow repeatedly plowed about 5 feet from the end of our driveway. Also, the snow removal for the April snowstorm was terrible. Roads, even major ones in Plymouth were a mess more than 24 hours after the snow was finished.

Need to avoid tearing up the lawns during the process.

the bobcat snow removal in my cul de sac was poor...they tore up the grass and plowed large piles of snow in front of each driveway. The work done this season was much worse than that done in prior seasons.

Wish the side walks had snow removal almost faster than the roads with all the walkers!

Especially after the last snowfall, removal of snow in the cup de sacs was very late and as usual moving snow onto the yards always leaves way too much snow I the streets which requires me and my neighbors to remove the heavy snow off he street so our mail will be delivered.

Some snow removal events were better than others. Seemed to get worse at the end of the season. The last big one Vicksburg was in pretty rough shape for a few days.

Streets are fine. The trails need more attention. It's too bad the capital investment is unusable for five month out of the year. I'd pay more to have the trails cleared.

Often, our neighborhood is not plowed until after having to leave for work. Usually not done until 8:30 or 9. It's understandable that you can't get to all areas on a completely timely basis, but you could rotate where the routes start so the same houses aren't always the last to be serviced. Overall, you do very good work.

More sanding to remove snow/ice.

You were great about snow removal on the main streets but ducked at getting to the off roads in a timely manner. Plus I would like to see the main roads taken care of even if the snow is still coming down for a few more hours.

More than 2-3 inches accumulated by the time it is cleared.

Some days my neighborhood roads got pretty bad, but it never stopped me from getting to my destination.

Even though things went well this year, that has to do with the nature of the snow itself in this particular year. Plymouth does seem to start plowing DURING the storms, at 2.5 inches, which is good. But other plowing agencies, private and government, also have a provision to not start plowing until AFTER the storm is over. With climate change enhanced snow (yes, Matilda, Minnesota in the past got relatively little snow being here on the dry plains and all) we now get storms that last two to two and a half days or more, so waiting until AFTER is bad. Plymouth does pretty well, but private contractors in the city DO NOT, which causes problems for the city and all the neighbors.

In cul-de-sacs, consider or plan where snow should be piled to minimize damage to lawns. We live on an uphill slope from the street and the plow digs up our grass every year. The city does a poor job following up to fix this and only uses some dirt and seed which takes all summer to grow, if it grows, and then it gets ripped up again the next year. A little planning might eliminate frustration and minimize city time to repair.

Plows don't come through the neighborhood until after the roads have been driven on for a while. This leads to an ice packed road all winter.

Kudos to the walking path snow removal crew!

Double back on areas where excess snow is left on the street.

No changes required.

28th Avenue is always terrible, which is inexcusable considering there are homes, businesses, and school bus stops on this street.

The last storm in April seemed to be the biggest challenge we have had in some time. Being on a one block cul de sac, I understand we are near the end of the plowing plan. That storm also seemed to leave the biggest problem in pushing up sod at the end of the street. I get that, and

<p>appreciate it if you come around with a little dirt/seed when the growing season starts.</p>
<p>My experience is that it has at times taken much longer than 8-10 hours to remove snow deeper than 2.5 inches from the roads. Also that some intersections were cleared not as thoroughly as I would have liked. I know the plow drivers work hard, and I do appreciate that.</p>
<p>focus on not scrapping and damaging curbs as they plow</p>
<p>I understand snow removal taking time and us living on a cul da sac makes us last to be reached. However, our entire neighborhood is a skating rink after the first snow/freeze for the winter because it takes so long for plows to come out and by then a layer has formed on the road that plows are unable to remove. Moved to this neighborhood two years ago and was very surprised at the poor snow removal process.</p>
<p>Side streets in neighborhoods could've used a second plow on certain occasions. Remained a lot sloppier than main roads.</p>
<p>Cul de Sac (50th PL N off Balsam) was inconsistently cleared this winter (not curb to curb). Contract pickup truck pushed snow on to driveways. In big storm, the bobcat sized skidsteer did a good job overall, but failed to clear to the curb by about 4 feet from the curb for about 30 feet, including in front of the hydrant. The large skid steer that came the next day to clean up, maintained the same distance. Plow operators need to better judge where the curb is, especially in front of hydrants, as they have done in past years.</p>
<p>Please ask drivers to respect the markers so they can avoid taking out our sod. Appreciate their service!</p>
<p>I wish the plows could come back through some of the neighborhoods and do a clean-up type of plowing. Living on the cul-de-sac streets when they don't really get plowed well in the first place is hard because all of the snow/slush re-freezes and then the streets are so slippery for the next couple of weeks until it gets warm enough to melt again. One time this winter, their idea of plowing our cul-de-sac was just one swipe right down the middle and not even to the end of the circle.</p>
<p>Overall I'm satisfied with the snow removal service. However, it is oftentimes difficult to make turns because the plows move straight down the roads. Also, more salt needs to be put in the intersections of major roads -- you just slip and slide after a stop, trying to get going again.</p>
<p>I live on a private street so that is a different issue.</p>
<p>I would appreciate if they didn't hit my mailbox. :)</p>
<p>I live in a town home assn with its own plowing. If the city plows first and leaves a huge pile, I am stuck. Too wife to shovel.</p>
<p>It seems like the plow sometimes stopped before entering the actual cul-de-sac, which wasn't helpful. Also our neighborhood has patchy snow removal. Some roads seemed like they got skipped altogether, while others were plowed down to the road - all on my way out of the neighborhood to main roads.</p>
<p>We're in a "secondary priority" neighborhood so most are leaving for work prior to roads being plowed and they are often not plowed at all within the acceptable window so I call to have a plow come out. Not what I expected in new construction for a \$500k+ house. We wouldn't have made it out to work if we didn't have an SUV.</p>
<p>I have to spend HOURS digging out my mailbox as the plow comes through and deposits snow right in front of it and sometimes quite a ways out into the street. I do not have a snow blower so my neighbor has been kind on several occasions to come and blow it out as it is way too much for one person to shovel.</p>
<p>I think the city of Plymouth should not be subcontracting this work out to kids that not only don't know what they are doing or care about the end result.</p>
<p>Our road only got plowed every 3rd time (on the occasions the rest of our neighborhood did). The city only plowing at set times during a snow storm is also a weird concept to me as I come from northern Vermont where they plow continuously until the snow stops falling and is fully cleared.</p>
<p>For the last couple of significant snow falls it seemed that even major roads weren't plowed until the snow had stopped making the roads pretty impassable. What is the city's policy on this? For Cul-de-sacs are there specific locations the snow is supposed to be placed? For a number of storms this year a significant amount of snow was deposited in our driveway even when it was clear where the driveway was located. This wasn't just the amount that was plowed as the truck went by, but large mounds of snow 6 feet tall and 6-10 feet wide. It made our driveway impassable for days and required a large snow blower to clear.</p>
<p>Pay attention to the yard markers and quit plowing everyone's grass.</p>
<p>I am hoping that the city is being mindful of the amount of salt it puts down on the streets. We need more public announcements, programs, explanations for why residents and city should reduce the amount of salt we put down during the winters - regarding the negative impact it has on the environment.</p>
<p>Ruined grass in our neighborhood. Didn't plow the entire street. Had to call several times.</p>
<p>Curves need to be plowed to the outer edge on both sides of the street. The traffic pattern that often develops where incoming and outgoing traffic (both directions of traffic) basically use the center of the curved road promotes icy/slick spots and sometimes compacts slush and ice into and over storm drains. Iced over storm drains take longer to thaw and are not available for melted or melting snow. Refreezing at night can create very slick conditions.</p>
<p>Please prioritize removal of Snows inside communities as this year its been pathetic service</p>
<p>There has to be a better way to prioritize between streets. Frequently I would go from bare pavement on some roads that clearly had been plowed several times and get to my road which had not been touched. I understand you have to prioritize high traffic roads, but do at least one pass before the third or fourth on others. Also, when side roads are not plowed and re-freeze overnight they become extremely difficult to drive and hard on vehicles. The cul-du-sac policy is terrible- it took past 12 hours several times this winter before any attempt was made to clear snow. In some instances, the road was plowed up to the cul du sac, turned around in the cul du sac without plowing, and then left. I don't expect to prioritize full curb to curb but at least give me a path out so I can get to work.</p>
<p>Need to plow curb to curb. One mound protruded 6-8' into the street and existed for weeks creating a safety hazard.</p>
<p>Our neighborhood used to be plowed, under contract, by LawnCraft who did an excellent job, balancing the streets and driveways. Now the city plows in our driveways if Lawncraft comes first. Also we could not get mail for several days this winter as the city did not plow close enough to the</p>

mailboxes. 39th Ave N. and Troy Lane.

the streets are usually good but the plows do not seem to get rid of the snow at the turning spots

I would like better cul de sac snow removal than I am observing now, but I know this is not practical from a budget standpoint. Also, in my neighborhood access to my cul de sac is Ximines Ave between 53rd Ave and 55th Ave. Ximines needs better snow removal in this area. The up and down grade causes vehicles to get stuck. This stretch also gets slippery and stays that way

Generally snow removal is good, however, we did have a problem with the contractor clearing the cul-de-sac where for one of the heaviest snows they completely missed ours and several others in the neighborhood. Calls to the Plymouth Public Works Dept. brought out a city plow the next day as the city plows had already quit for the day. Since that time a big city CAT Front End Loader has been doing a great job of snow removal as well as doing less damage to the lawns along the curb.

We have to change cul-de-sac contractors. The work was so shoddy. And the big plows really ripped up the grass this year.

The plows really tore up the sod near the street all over Plymouth this year. Seems to be pretty heavy in my neighborhood (four seasons).

Our neighborhood had to request removal a few times when the snowfall was less than 2 1/2 inches being non-main roads ... even if plowing wasn't an option, could you consider salt/sanding. Our street and neighborhood became an ice rink for the month of December. Living on top of a hill with a stop sign & bus stop at the bottom it was pretty dangerous for kids getting on the bus ... and in some instances cars had a hard time getting up the hill.

Please do the "curb to curb" so both sides of residential streets are cleared. In our neighborhood street was cleared to the curb on only one side of street. I spoke with a trash collector who had to get out of his truck to get my can on my driveway and asked if my street gets plowed. He said "Plymouth has the worst plowed streets in the metro".

After initial snow plowing, come by again as it is melting as the slush refreezing is a problem.

Would like to see at least a 2nd plowing after a snow storm.

There were too many days where there was about 4 to 8 inches of slushy snow on the roads in our neighborhood. It seems as though plows need to come back often.

In my neighborhood a lot of times the plow will do from Larch and Old Rockford to 40th and Evergreen and then go up the hill on Evergreen and not continue around. Then from Evergreen and around towards my house stays snowy and icy until it melts.

Our street was plowed as expected, but our neighbors lawns were ripped apart this winter. I think it was a tough year for plowing because of the timings of the snowfalls, but I do believe the plowing companies "half-assed" it.

Last April dump, roads didn't seem as plowed, wondered if it was a budget issue? Or just the assumption it would melt quickly?

Cul de sacs were poorly done this year. Not plowed within 6 feet of my mailbox. When you hired the contractor with a tracked bobcat, he did an awesome job! 2015 season. Don't go for the lowest bid.

Our side roads off of Co Rd 47 were not accessible unless you drive a 4 wheel truck.

Our neighborhood streets were plowed 2-5 feet away from the curb and the snow was put at the entrance of the culdesac, limiting access. I do not believe a fire truck could have made it through. The plowing was sub-contracted, not city plows.

Not only was the frequency poor but the quality was poor. Many streets (Lancaster, Pilgrim, 40th, etc.) had terrible swatches of grass crudely removed. I would rather it not be cleared edge-to-edge if the plow drivers do it haphazardly. Most of my neighborhood is covered in reflector posts to aid in the plowing navigation.

Is there a way to sign up for notifications/statuses of Plymouth snow plowing?

It looks like our cul de sac is plowed by a smaller truck. There have been some issues with the plowing in our cul de sac the last two winters. Everything is timely but yards tend to get ripped to shreds even if they have yard markers up.

Our neighborhood was basically scalped! And some land was pushed up. The front of my lawn along the curb is really uneven now. Parts of it are so high relative to the curb that I can't mow it.

The major streets seem to need more plowing earlier to prevent packing and allow travel.

We put out snow sticks to help guide the plows! Love the extra effort around our cul-de-sac this winter. Sometimes the pile up of snow between Bass Lake Road and the side streets (Deerwood for example) gets a bit excessive but that's probably a split between County and City. Additionally, we did have an excess of snow this year!

It would be cool if I could see what roads were plowed or an estimate of when a road will be plowed in real time

37th Avenue entryway was always plowed on time, but Rosewood Lane between 37th and 34th Avenues would get skipped until much later the next day.

Snow Removal was fine, it is time to consider the next step of snow removal: Pothole fixing.

A little more salt at intersections to stop cars from sliding into main roads would be good. For example: Minnesota lane and Schmidt Lake road stop sign was icy even after both roads were down to pavement.

None

It was a difficult year this year. Thanks for allowing me to get where I needed to be!

Our cul du sac had snow plowed into already shoveled driveways. Not the ridge when a plow drives around the circle but snow pushed into the driveway leaving a 5 foot drift. This is totally unacceptable! We can't push our snow into the road. Snow plow trucks should not be allowed to push snow on to the driveway. There were also many snowfalls where we had to shovel the culdusac in order to get to work. Not at all the job we have had in the past.

The big dump truck comes down our culdesac and stops leaving a pile of snow that is impassable by residences. It would be preferred to keep the big city dump truck out of our cul de sac.

Plow during the night, so streets are drivable by 5am in the morning, to allow people to get to work.

It's annoying when the plows put 8 foot tall mountains of snow in our yard but to be fair I'm not sure exactly where else they would put it (we are on a cul de sac at the end of circle as you drive it). Also, only the very last snowfall the plows did a really lazy job and pushed three feet of snow right in front of our mailbox and left snow about three feet out into the street. Trying to get our mailbox clear was a huge pain.

If the paths along Vicksburg & Plymouth Blvd when once blown out or plowed would not be covered again by street plows it would be real helpful to those of us that walk to work etc

It can't be easy and we appreciate everything you all do!!

We are at the end of a cul-de-sac and the plows deposited all of the snow from the cul-de-sac in our front yard, versus spreading it around the cul-de-sac. We had a 8 foot mound of snow in our yard that did not melt until a couple of weeks ago. Also, the plow tore up our front yard at the curb.

It seems for my neighborhood that some years the streets are plowed early and other years they are plowed late in the day. (Considering the situation, no one area is consistently late or early with the snow plow, I think this should continue if it is what's happening other wise it should be a consideration in planning the snowplowing) I understand this was a difficult year for plowing, with the type and amounts of snow. Being a nurse it's important for me to get out my neighborhood, (7th ave). Vicksburg always seems clear after snow storms, which is wonderful to allow us to get to gleason lake/ 394.Thank You!

I wish Vicksburg could be attended to a little sooner as the snow gets packed down quickly and then it's very icy for days after a big snowfall. I have to turn off Vicksburg onto 27th and many times I slide past my street (and I am overly cautious and prepare for it to be slippery) or I'm afraid other cars aren't as used to the road conditions and may not be prepared for icy roads, and may rear end me or cause a bigger accident.

I would characterize snow removal on my street and other neighborhood streets as "adequate". I would rate main roads removal as very good (i.e Vicksburg Lane,Dunkirk). Sidewalk snow removal on south Vicksburg was very good-except that street plows throw a lot of slush on the freshly-plowed sidewalks,the slush freezes into icy mounds and the sidewalk is then less safe than leaving it unplowed. This is not a one-time occurrence.

Living in a new development with a cul de sac and the plow plowed snow into my driveway. Main city streets were ok most of the time

We live on a cul de sac and this winter the straight part of the road got plowed right away, but those of us living on the circular part had to wait several more hours for plowing. One time the circle didn't get plowed at all.

Our mailbox was destroyed by the plow again this winter. It would be nice if that would stop!

Plow down to the pavement and curb to curb and no scalped lawns.

The plows scrape into lawns quite a bit in the neighborhood. Does the city repair this?

Snow plow drives do a good job of getting curb to curb, without knocking over mailboxes.

East side of Plymouth seems neglected. Drivers (city and contractors need to take ownership of their routes.

Come out during the storm not waiting till it ends. The pile gets deep

There was a lot of lawn damage and sprinkler damage in our neighborhood, but our street was fine.

If possible try not to block in driveways. In cul de sacs dont push snow into yards push it to the sides of cul de sac when possible.

Actually remove the snow, don't just run through once and call it good. The cul de sac plowing is ridiculous..terrible job, ripped up hard one time and 10 feet from the curb the next time. Worst job in 24 years! Also city streets are an embarrassment..ruts, poor job, half done, a joke! Drive over to New Hope to see how it's done properly!

Please do not discontinue plowing the public streets and Cimmaron East. You always please do not discontinue plowing the public streets and Cimmaron East. You always plowed our our streets so do not just continue this service. My development pays property taxes to the city Plymouth and we deserve this free plowing.

Dense ice/snow buildup on local/sidestreets from the last storm was very bad for a few days from the freeze/thaw cycle.

Increase efforts to educate people not to snow blow into the street. Half the neighborhood does this (bass lake heights). Maybe host a workshop on proper snow blower use.

our area - magnolia between 45th - 46th ave, and adjoining cul de sacs - are routinely overlooked and underplowed after snowfalls, and the winter in general. additionally - driveways in the cul de sacs are often plowed in by contractors while clearing cul de sacs.

don 't forget the newly built neighborhoods...there were snowfalls it took over. day for our roads to get plowed.

Please also plow the minor roads that connect the major roads

Snow removal on streets like Lancaster Ln N is lackluster. I can't tell you how many times this past winter that I could barely make it to Rockford road (forget about going up the hill towards 36 - it's never salted). And I don't leave for work until 7:30-8 am or so.

I live on 34th Avenue. I have seen the map of the plowing priority. I know that my street is the LAST in priority. I feel the snow removal is very timely and I know that my street is one of the last to plow.

I was very upset that during the last blizzard Plymouth chose NOT to do any snow removal until 8pm. Brooklyn Park and other communities were making 3rd sweeps by the time Plymouth started. I had to go to the store around 5pm and saw 12 stuck vehicles on 36th. The main streets should have been plowed. It was unacceptable.

I live on a non-major road, not on a culdesac (in Seven Greens) and our streets are NEVER plowed curb to curb. Makes it difficult when meeting oncoming traffic.

More timely removal in new developments and culdasac.
They carved up all the yards and left 7 feet in front of our driveway unplowed
The last snow removal, everyone's yards were torn up.
With both snowstorms, our Reserve neighborhood had drifts that were 2-3 feet high. It was ridiculous.
Our cul de sac was very poorly plowed multiple times this winter. There was damage to lawns as well. We've not had these issues in the past.
There was more than one storm where the roads should have been pre-treated but weren't. There was enough notice to make them safe but nothing was done.
The hilly portion of the north end of Cheshire Parkway, starting with the entrance to the Pulte Camelot housing development, becomes very slippery after any snowfall, which results in northbound vehicles spinning out and destroying trees in the median and on the sides of the street. So, this stretch of the street needs early and frequent attention following every snowfall.
We had sod plowed up onto our yard in the cul de sac after the April storm and along 40th Ave. after a snow in March . Many neighbors with same issues .
BOrh the timeliness and the completeness of snow removal in our neighborhood was poor, especially after big snowfalls. For example, after the last storm, half the streets weren't decently plowed for 48 hours.
Very poor job cleaning cul de sac this year. Worst in 30 years. Poor equipment operation and not cleaned to curb. Talked to Kristine in public works after last big storm and got lectured like a third grader. Please bring back the contractor and equipment from 2016.
Communication about what/why is being done about snow removal in the hours BEFORE the curb-to-curb plow would be good, so residents know how things work. Snow pushed off main streets onto connecting streets made turning onto the street challenging and a safety risk. What does Wayzata have that Plymouth does not when it comes to snow removal? Their streets are cleared better, faster than in Plymouth? What can we adapt to our city?
Our street is a hill and even 2 inches of snow can make it hard to get up the incline. Plus sometimes it is a full day after a snowfall before we get snowed out. Not very happy about that!
The city plow plows down the street leaving a mess in the middle of the culdesac. The smaller contractors took a long time to get the cul-de-sac done leaving our driveway with large mounds of snow at the end of it. This was often after we had shoveled. There is plenty of room to pile the snow on either side. Grass was also torn up.
It was very difficult getting around in our neighborhood after that last snowfall. Wondered if they were just hoping it would melt soon?
I live on 35th Place N. During the last snow fall, the plow driver who cleared our cul de sac was either drunk, high, or crazy. He managed to dig up a fair amount of lawn but missed the end of our driveway by a good 5'. My husband and our neighbors spent at least two hours clearing our street the next day.
A few occasions occurred when the feeder streets were partially blocked with snow windrows from major streets, resulting in limited access and even stuck cars (specifically Trenton and Bass Lake Rd.)
I live in a cul-de-sac where every year the plow leaves a big burm that interferes with the mail delivery. At some point, the mail carrier will threaten to stop delivering the mail...then I have to waste a bunch of time to get the city to take care of an issue that could have been avoided by better snow removal strategies. It would be ideal if the city would work with the residents and the post office to ensure that all parties are satisfied with the work being done.
The straightaway part of our cul de sac gets plowed by a big city truck. But we live on the roundy part and that often isn't cleared till hours later. And then it is done by some random guy in a pick up and he does a lousy job, often not completing the job and leaving a large berm at the end of our driveway or not removing all the snow. I understand we have lots of cul de sacs in town, but those small contract guys need to do a better job!
They did a great job on major roads, but it would take 3+ days for several of the storms before our street would get plowed and sometimes 5-6 days before our cul de sac was plowed. It was dangerous for the kids going to the bus on icy and unplowed roads.
Mailboxes and grass damage were the worst ivrvasen in 15 years. And where there was no damage there were huge piles blocking access to mail.
While understanding that the timing of a snow event affects snow removal, it would be helpful to have a little more "intervention" plowing on streets in neighborhoods and not waiting until the snow stops.
You guys do a good job on snow removal.
We had grass plowed up over a foot into our yard all along the front of our home. First time in 30+ years. Very poor job staying on the lines in the street and Zachary park.
Timing is good but our lawn was ripped up. Does the city repair lawns that were damaged by plows?
I realize that cul-de-sacs are more difficult to plow than regular straight Streets on a grid. However, we pay just as much tax to the city as those who live on the straight streets. It's frustrating and sometimes dangerous when we can't get out of our cul-de-sac and have to help each other push our cars or on a few occasions have a tow truck because our cars can't get through the end of the street where the snow has dumped from the street street into our cul-de-sac intersection.
Even on streets that have been plowed, a frequent issue is poor traction at traffic signals. As a result, when the light changes cars are spinning their wheels and can't get through in time. Maybe one car gets through the light during cycle, maybe none. A little strategic salting, especially where the street slopes up towards the intersection, would be very helpful.
We are at the end of the cul de sac. Always the last to get snow removal. Plows always come after we shovel our driveway so we have to dig it out again. Always have the majority of snow dumped on our property. It would be great if they could come out earlier in the day so the 1st thing in the morning we don't have to dig out our curbs in order to get the car out of the driveway.

This year the snowplow did so much damage to lawns and sprinkler heads by plowing into lawns. On our street several homes even had markers that were plowed down and 1-2 feet of lawn destroyed. Looked like an impaired driver was running the plow. Lots of disappointment on our street.

Residential intersections in our neighborhood were sometimes dangerously icy this year.

There were times when it snowed 4+ inches & our cul de sac did not get plowed. Makes it super hard for people who drive Corollas and Civics & the like. Also messy plowing job when it was done. Street was a mess all winter.

Snow removal has been quite good in terms of timeliness and quality. However, there is been an issue with preemptive action, in particular before freezing rain. There was more than one incident when freezing rain was forecasted and the city took no action to prevent ice from forming on the streets. I recall at least two days of very dangerous driving at one point this past season. This was a forecasted event which could have been prevented.

The snow removal in the city is generally very good. We live on a cul de sac that slopes down to a road that is regularly plowed. The plowing of our cul de sac is done intermittently and when it is done I would describe it as being done sloppily (not curb to curb). If it is not plowed it becomes slippery and cars can slide into the intersection at the bottom of the cul de sac or sometimes vehicles (fedex ups delivery trucks) have gotten stuck trying to come up the cul de sac. Plowing should be more consistent. Decision to plow or not plow should consider not just the amount of snowfall but also conditions of the cul de sac such as the grade of the cul de sac.

Need a way to clear trails better and avoid piling up road snow on the trails and blocking the trails.

Plows came through and damaged much of our yard even with reflector stakes along the roadside.

We live in Plymouth Creek Townhome Association . We have our own streets, and our own snow removal service. Our snow removal was very bad. But, the city of Plymouth was very good. Who fixes the grass that was damaged by the plows?

Not sure there is anything to be done about this, but my biggest problem is that the city plows usually come by after our driveway has been plowed. The city plows then block the end of the driveway with snow. If there was an attachment which could at least keep the height of the pile at the end of the drive lower that would be an improvement. Thanks for this opportunity to comment.

2.5 inches is not much snow, why bother?? Basic travel takes care of it. 4 inches would be better, after all this is MN.

Don't come by soon enough to get out of driveway. Overall good

Snow removal didn't seem consistent. I noticed people struggling on sidewalks- not always cleared in a timely manner. This year there appeared to be more damage and more extensive damage to boulevards and ground along sidewalks.

Better trail/sidewalk clearing and completed sooner. Sometimes there are issues with snow ridges at the end of our street (i.e, they need to plow to right at stop sign so they don't leave a ridge). I appreciate the hard work the crews put in this year!

Thank you

some snow in cul-de-sac was dumped at edge of street interfering with car access to mailbox

I've plowed cul-de-sacs. They can be easy. 1.Going around in a circle, (eliminates backing up) angleing the plow to release the snow to to the edge, away from driveways, fire hydrant, and utilites. 2. Then push/ clean up the middle inside of the circle. In heavy snow plow 1 pass just inside the outer edge 1st to remow the bulk. Then plowing curb edge is easier w/o so much wieht/snow. Operaters need more training.

I rent and prop mgmt is responsible for plowing not the city.

Our neighborhood is plowed by the association.

City should coordinate and work with private snow plowing companies and publish timetables which will help residents like me who have to remove Snow again as city cones after I removed snow.

I live on Trenton Lane North--a one block section between 41st st and 40th st--and the plowing of this one block is very sporadic. Several times we are missed completely. We're not a cul de sac, just a main road, a one block continuation of Ximines which winds around Lost Lake. Just thought I'd point this out. Thanks!

I live on Dunkirk Ln across old Rockford . This winter snow removal not really the way it used to be.

They did a great job during a difficult winter. Wish they would call the police on vehicles that are on parked on the street and blocking the removal equipment.

The last plowing of the huge snowfall seemed to cause major damage to lawns and grassy areas, more so than any I can remember. Thinking esp. of the huge gash at the turn from Rockford Rd onto Old Rockford Rd.

Turning onto Rockford Rd eastbound from Zachary was an awful plow job. Wasnt safe. An example of the poor and careless job this year.

So much lawn damage from the plows, every year. They need to stay on the street and out of my yard!

Several times this last winter, I spent significant time clearing my driveway and the areas around my and my neighbors' mailboxes...only to have the entire work wiped out by the Plymouth snow plow pushing snow up against my driveway and mailboxes. I'm sure this is expedient for the driver but is frustrating to have to redo all the work (while getting messages from USPS to keep mailbox areas clear). Is there a way to clear the cul-de-sac without piling snow back on our cleared driveway and mailboxes?

I had already sent an email to public works last year about this and it actually seemed to make a difference. We live in what the city workers call "tangle town" near the west side of Medicine Lake. There is no way out of our neighborhood without a hill (and two of them have curves at the bottom) so imagine your in a regular car and there's more than 3 or 4 inches of snow. You're stuck until the plow comes through. When we moved in in 2003 the plow always came through by 6 a.m. 2 years ago there were days the plow didn't show up until 9. How's that supposed to work on a school day? I get it, there's over 300 miles of roads to plow but is there any thought to what gets plowed first or do they just work their way out from the works sheds? And what's with the pickup truck plow?

I thought you did a great job EXCEPT for the last snowfall of the season. You kind of messed that up.

Roads should be plowed to the edge. I had about a 4-6 foot gap from the curb to the edge of the snow that was plowed. My mailman would not deliver for most of the winter because of this. I finally contacted the city and it was corrected.

I just learned that Plymouth is reducing the pay rate to sub contractors to plow. I lived in an association which was plowed by subcontractors and they did a wonderful job. Next year that won't be the case because of the reduction the city will be paying. Now my association will have to rely on the city to plow our streets, which are all cul de sacs. It will now be forever before our streets will be plowed as cul de sacs are last in line to be plowed. please pay subcontractors more so all city roads will be plowed faster.

Great job especially being aware of driveways. Never had much snow on our driveway, thank you!!

We live at the corner of 24th and Kirkwood. Every street out of the neighborhood has a short steep uphill grade. If the Plow does not come in time for commuters in the a.m. people can't make it up any of the three hills

In previous years, it seemed like the snow removal company understood the lines of the road and yards. This year in my neighborhood, I saw some yards ripped up due to plowing. Some pretty bad

Can Evergreen Lane N please be plowed fully? It basically goes down to 1 lane during the winter in heavy snows. And there's drifts on the bottom of each hill that makes it difficult to actually get up if you aren't lucky enough to have all wheel drive.

I realize we are fortunate to have better plowing situation compared to MPLS & other cities. We have had outstanding snowplowing from city of Plymouth in past years. So this year our culdesac was not plowed a few times when we thought it should have been. The night the bobcat came in to clear the snow was unfortunate on many levels- it took nearly 2 hours for the guy to clear the culdesac & get unstuck from the front yard of our neighbors - & knocked down a mailbox. The driver was doing the best he could under the circumstances- I think. It was an idea that just didn't turn out to be as good as the intentions. I did become aware of the snowplow hotline well after the snowplow season was over. We appreciate all the hard work of the city employees- but just wonder what has happened to see the level of snowplowing fall over the past few years.

The plow tends to push a large pile of snow to the end of my driveway. Is there a way to avoid this?

Cul de sac was plowed messy and a lot of grass damage this year compared to previous years.

This year, the street plows dug into peoples front yards more than years past. I think everyone on our street has had at least some lawn/yard damage from a plow.

I belong to an association, but I've seen around Plymouth where plows have removed snow but get into the grass, leaving the landscape ruined and unsightly.

We live on a hill on Evergreen lane N. connected to west medicine lake road. The hill was often the last thing to be plowed and at least once for this year and last my wife has had to leave her car at a restaurant as she could not get up the hill. It seems that with the condition / size of the road and the amount of snow, that only vehicles with 4 wheel drive can make it up this hill.

At times unable to get to work in the am because road is unplowed.

Please return to the previous snow removal contractor for neighborhood streets. They did a great job!

We live on the end of a dead end street, the plows don't always know to plow all the way to our driveway so we have to call in for the plow to come back. The last 20" snow storm we had in April that came on the weekend the plows missed us. I tried contacting the city via web and phone but because it was a weekend no one was responding. We didn't get plowed out until Monday morning. So an after hours contact would be helpful.

I understand needing to space out plowing and waiting until the majority of the snow has fallen. I have trouble in my neighborhood, however, with ice build up after a snowfall/major plowing event, to the point where I sometimes cannot get my car out of my cul-de-sac street. I'm not sure if sand or chemicals are used, but this has been an issue for our home/neighborhood. Also, exiting our neighborhood on Dallas to Fernbrook is a nightmare - it can be icy there and it is a risk to try and drive/stop before exiting to Fernbrook after a refreeze or major snow event.

We live in a cul-de-sac, which is admittedly hard to plow, but we had the fire hydrant buried several times under several FEET of snow because of how they plowed it, and the plow ran up and into our yard several feet on more than one occasion (which is new this year).

We live on Lancaster lane, and the snow removal is awful. We are usually the last street, the plow driver consistently rips up our sod, I have seen then hit multiple mailboxes.

The guys that you subcontract to clean out our cul de sac did a fabulous job. Were here early and did great work.

In an ideal world the plows would come before I shovel in the morning, but I get it. Thanks for your hard work!

It was like plowing was an after thought. Huge amounts of snow were left on major streets and if they came through once and never came back to finish so one side was clear and the other side full of snow. They all ignored the orange posts we have an took out landscape rock and a bush we had. Very frustrated it was really not a good season for the plowing group.

My friend who lives on 37th Ave N off of Fernbrook said that their street and cul-de-sac was not plowed after the big blizzard this year.

Lawns suffered this year. First time in 30 years that I have had part of my lawn torn. Recognize it is not an easy job, but either is cleaning up and replacing divots.

Watch for the reflective markers, plenty were broken off and all around the neighborhood yard damage was significant!

More care in curb marking to avoid lawn damage.

The plows took out multiple mailboxes on my street alone! Also destroyed lawns.

Smaller residential street that I live on often lags in snow removal and ice mitigation. It is a busy street that intersects with a major highway. This makes travel unsafe.

When plows make a turn from a major street over to my side street, they dump all the snow they bring from intersection on my driveway. If the routes could be built so that corner houses would not get buried under snow after each storm, that would be nice.

Here are some of the issues with plowing in our cul de sac this season: -big city plows plowed in to/turned around in our cul de sac and left huge piles of snow in the middle of the cul de sac that we had to shovel to be able to get cars out for work (piles we're there for half a day or more before the tiny plow came through) -multiple times, we had to fill out the online form because the plow had not been through more than 10 hours after snow ended -the plow knocked over/broke our cable connection box (which is about 10 feet away from roads' edge) - the plow drove up onto the lawn of 4 homes in our cul de sac, dropped the plow, and ripped huge chunks of turf up, - our cul de sac was skipped at least twice (while others in our neighborhood were plowed), resulting in a slippery, ice-coated, cul de sac in which I witnessed two different delivery people, and numerous neighbors slip an fall on - after big plows went through "main streets", large drifts were left at intersections

Some of the contracted pick-up truck powers are not the best. Some don't get very close to the curb, some use driveways and pack sniw in them, etc. The professionals are great.

My husband got stuck twice late at night when the neighborhood road should have been plowed. He works 20 mins away and go stick 2 times once he was 2 blocks from home. Unacceptable!

Don't return to plow residential streets after the initial plowing. Every time you do this you re-block my driveway. It is not necessary to have the streets cleared curb to curb.

The only problem I have is they are typically 2 to 4 feet away from the curb every year.

Another pass at turn lanes later in day is always appreciated

The streets in our neighborhood and side streets in Plymouth were like driving on a washboard this April. Wondering if they could have been plowed sooner and more frequently?

Plow all the way to the curbs on curving street

Did have a little yard damage. First time in 26 years. Noticed a lot of damage this last snow fall. Maybe there was a new driver?

on the second to last plowing the plow removed a one foot by 30 foot strip of new grass planted in the fall. I had stakes along the curb and the stakes were destroyed. This is a regular occurrence and is a constant frustration to need to fix the lawn every spring

Last winter (2016-17) the plowers did a great job of not blocking driveways and evenly distributing the snow bank around the whole circle. This winter (2017-18), plowing was not done so thoughtfully and I would like next winter to be done more similarly to last over this.

Repeat cleanup may be necessary when we get significant snow, as was the case with our April storm. Our local residential road was badly plowed the first time, but much better the 2nd. Please account for this and accommodate resident reports of inadequate plowing and drivers.

A little slow on this last storm. We had about 8in packed snow on the streets with big holes over man-hole covers where the snow had melted.

Don't knock over my mail box the next time they plow. The city did reimburse me for a replacement

Nice job!

Go back to plowing the streets on time, with actual graders and loaders. NO pick up trucks and Bobcats. That did nothing but rip up yards and did a very poor job.

The snow removal in our cul de sac was terrible - very far from the curb. Had to dig in 5 feet to get to the curb and allow access to the mailbox after last blizzard. Had to dig in a good 3-4 feet after every snowstorm, for that matter. Plow all the way to the reflective sticks, that's what they're there for!

During the heavy snowfall events, it would be great to get to side streets even faster. I got stuck this year on a slight incline in my minivan.

I have set out markers for the past two (or three) winters and the snowplows still rip up the grass next to the curb.

There was one time this past winter when we probably had around (or close to) 2.5 inches and the city did not plow our residential street for a couple of days. It was actually difficult driving down the street! I think 2.5 inches is a practical cutoff but sometimes, depending on the type of snow, it may be necessary to plow between 2.0-2.5 inches. This decision could be made based on comments from residents.

Overall very good job. Only thing is timing - which imagine is the same for all residents. Always would like to be done first, but understand that's not possible. Thank You !

Very difficult to get out of my cul-de-sac and onto main roads in the 8-10 hours after a snowfall. I work in healthcare and need to be able to get out of my driveway. It seems like Plymouth waits until all of the snow is done before plowing anything but the very main roads and that isn't sufficient.

I thought new removal was slow but I understand that it was an unusually snowy winter. I don't want to spend a bunch of money to plan for another winter like this and then have a dry one.

It appears that the city might be out growing its help. Year after year it takes longer for service. On the quality side it is horrible. It never fails every year I have to put down new sod because they tear up my lawn with the snow plow blade, even after putting up markers.

[Additional survey reports](#)